



November 16, 2011

To: All Matrix System and Refinish Solutions Customers that Sell Product in Canada

Please note that the products in the attached list are labeled to meet the requirements of the Workplace Hazardous Materials Information System (WHMIS). They are only legal for sale to industrial, commercial, institutional and professional type accounts.

They are **not** labeled for the general consumer market.

Health Canada deems that if any person can enter your premises and purchase any of these items this will be considered a 'consumer' sale and there will be consequences. To avoid such enforcement action from Health Canada we stress the importance of limiting the sale of these WHMIS labeled products to only your industrial, commercial, institutional or other business type customers.

We would further recommend you caution your sub-accounts to also limit the sale of our WHMIS labeled products to only their business customers. Otherwise you may be subject to corrective action requested by Health Canada.

Enforcement is not limited to the manufacturers but also distributors and retailers. You can be cited and fined if you are found to be distributing and selling non-compliant products for consumer use in Canada.

By notifying you of the sales restriction on our WHMIS labeled products we hope to ensure you remain loyal customers and avoid any such enforcement action.

Respectfully,

Laura Woods
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